### **TOWN OF CORNELIUS**

### BOARD OF COMMISSIONERS

Town Hall, Room 204 February 6, 2020 Agenda

### TOWN BOARD SPECIAL MEETING - 5:00 PM

- 1. CALL TO ORDER
  - A. Opening Remarks Mayor Washam, Town Manager Grant
- 2. DETERMINATION OF QUORUM
- 3. STRATEGIC PLANNING SESSION
  - A. Land Use Plan Discussion and Potential Updates to the Land Use Plan
  - B. IT Assessment
  - C. Housing Development Plan
  - D. Public Works
  - E. Admin/Finance
  - F. Police Department
  - G. PARC Goals
  - H. Fire Department
- 4. ADJOURNMENT



### **REQUEST FOR BOARD ACTION**

### 💻 Print

Date of Meeting:

February 6, 2020

To: Mayor and Board of Commissioners

From: Wayne Herron, Deputy Town Manager

Action Requested:

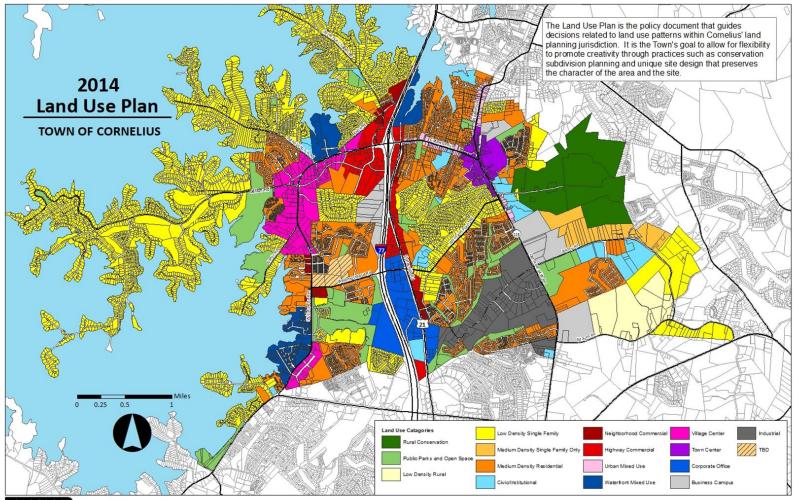
Hear presentation on the current Land Use Plan and discuss potential updates to the Plan.

Manager's Recommendation:

ATTACHMENTS:				
Name:	Description:	Туре:		
Land_Use_Plan.pdf	LUP	Presentation		
Land_Use_Plan_Rose_Assoc.pdf	LUP-Rose Assoc	Presentation		



## Land Use Plan Discussion and Potential Updates to the Land Use Plan



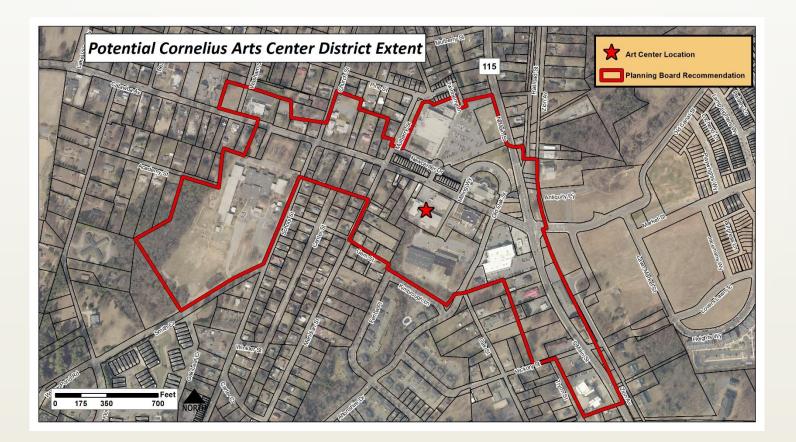
January 6, 2014 Revised: January 7, 2019

- It is common after a five year period, to revisit and re-evaluate target areas.
  - Arts District

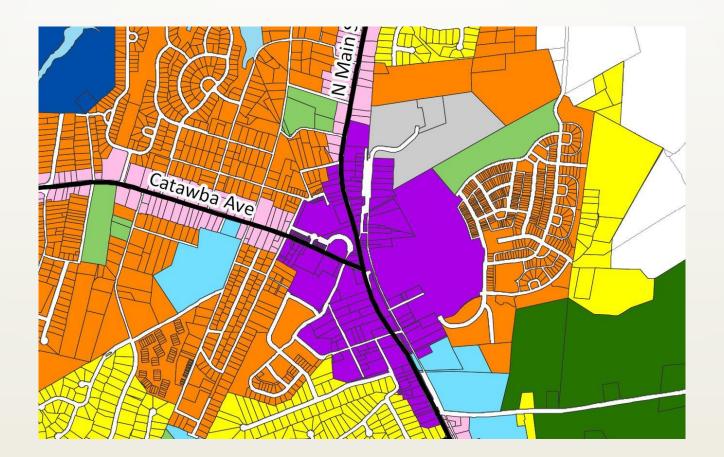
The Planning Board has been exploring recommendations to create the Cornelius Arts District and support the Cain Center for the Arts. It has been determined that in order to fully support the and promote the success of the Cain Center, a new way of thinking about land use should be considered. The primary land use issue revolves around increased density and additional roof tops to support the Center and the new restaurants and breweries that would like to locate in the new Arts District.

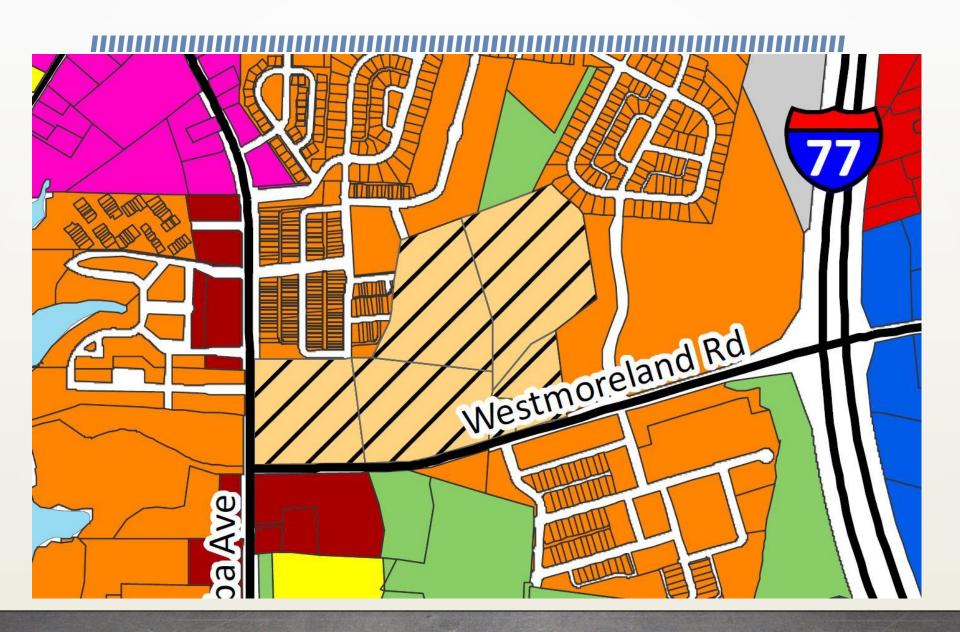
• \$18,000 budget request to revise existing small area plan.

Arts District Boundary

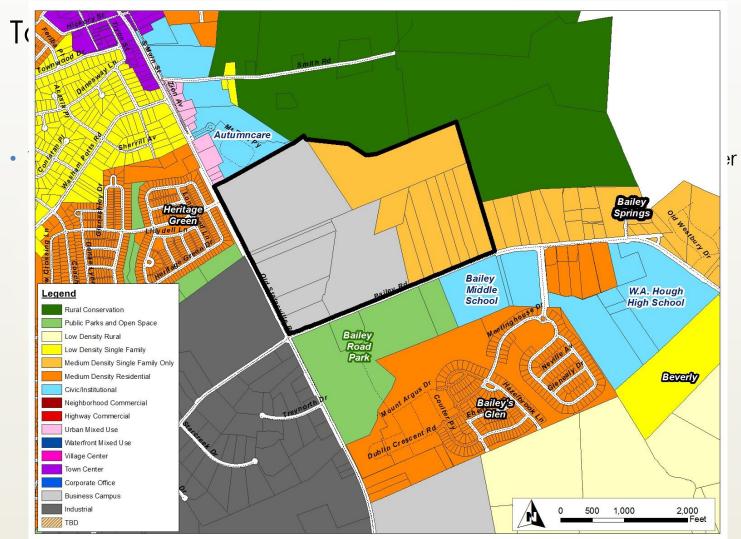


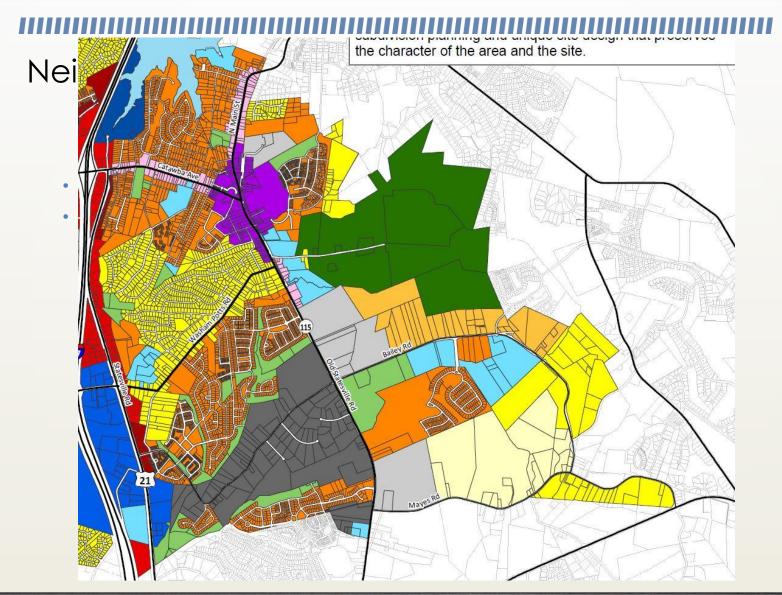
Arts District Land Use

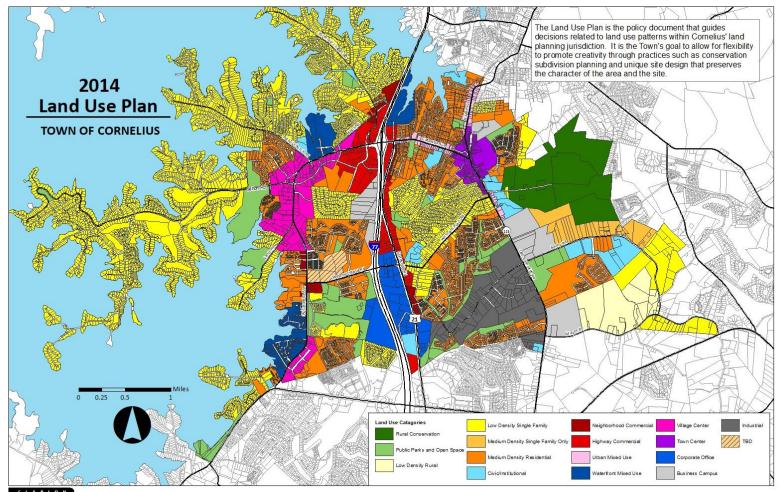












CLARION January 6, 2014 Revised: January 7, 2019

## Other Code Related Issues

- Major/Minor Subdivision Definition
- Minimum lot size requirements
- Open space standards
- Buffer standards
- Mixed use allowances and associated densities
- Land Development Code Advisory Board is currently studying subdivision definitions









## \_\_\_\_\_



## \_\_\_\_\_











# **Cornelius, NC**

## Market Analysis & Economic Development 2020 Town Board Strategic Discussion

Market Analysis Economic Development Land Planning Implementation

"The role of change is increasing exponentially. The world is literally being reinvented.

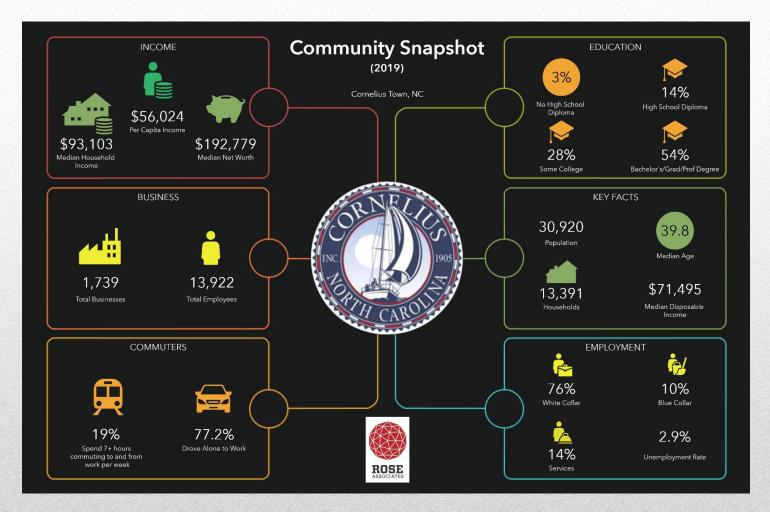
It took 68 years after the invention of the airplane to reach 50 million users. For the Pokémon go game, it took just 19 days. This kind of growth is possible because of internet networks."

-- Geoffrey Kasselman, Executive Managing Director, Newmark Knight Frank; Founder/CEO, Op2mize Energy; and "Pragmatic Futurist."

$\sum$	Investigation	$\mathbb{Y}$	Interaction	$\mathbb{Y}$	Inspiration	$\mathbb{Y}$	Integration	Implementation	>

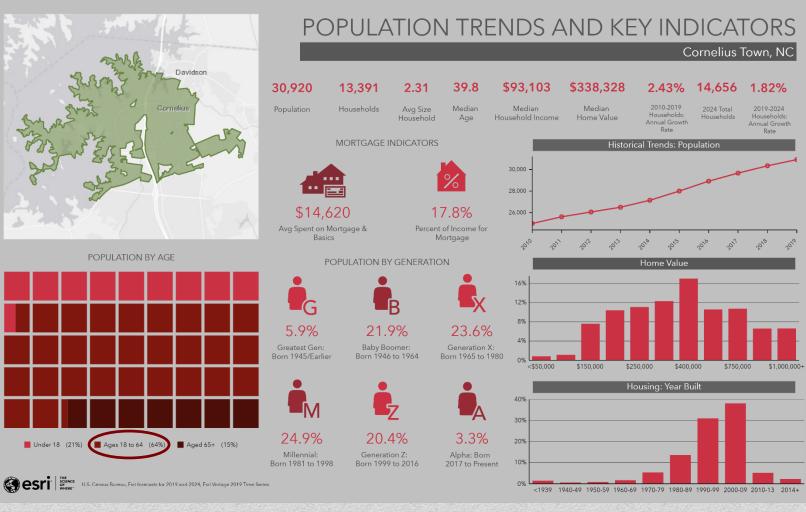
**Rose Associates Process** 





## **Community Snapshot**





## **Community Snapshot**





## **Residential Migration**



## Tourism



**Community Capital** 



Imports/Exports

## **Community Wealth**





## **Demand Drivers**



## • Demand Drivers

- Employment
- Demographics & Lifestyle
- Tourism

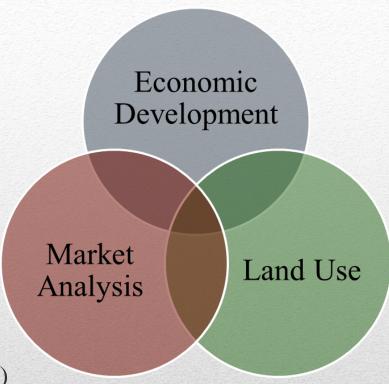
## Targeted Sites/Areas

- Development (vacant land)
- Re-development
- Adaptive Re-Use

## Economic Development

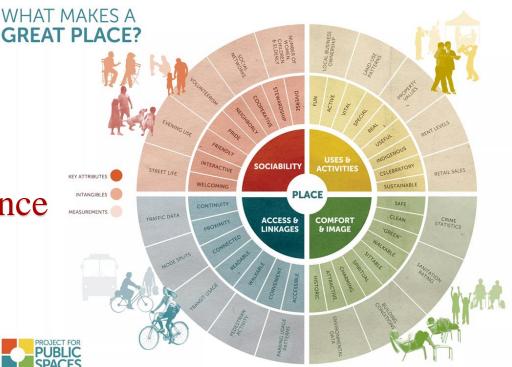
- Attraction
- Retention & Expansion (BRE)
- Small Biz & Entrepreurship (SBE)
- Tourism

## Integration





- Quality of Life Education Lifestyle Cultural/Recreation
- Authenticity & Experience
- Attainable/Affordable
- Connected & Social
- Reasonable Commute



## **Changing Nature of Location**



## **Amazon HQ2 RFP**

- SITE/BUILDING
- CAPITAL & OPERATING COSTS
- INCENTIVES
- LABOR FORCE & EDUCATION
- LOGISTICS (TRANSPORTATION)
- TIME TO OPERATIONS (FAST TRACK)
- CULTURAL COMMUNITY FIT
- COMMUNITY QUALITY OF LIFE

"WE WANT TO INVEST IN A COMMUNITY WHERE OUR EMPLOYEES WILL ENJOY LIVING, RECREATIONAL OPPORTUNITIES, EDUCATIONAL OPPORTUNITIES AND AN OVERALL HIGH QUALITY OF LIFE"

Amazon HQ2 RFP

## **Changing Nature of Site Selection**



- Market Reality
  - Consumer & Employer/Employee Demands
- Economic Development Priorities
  - Balanced Tax Base (Residential vs. Commercial)
- Land Use Policies

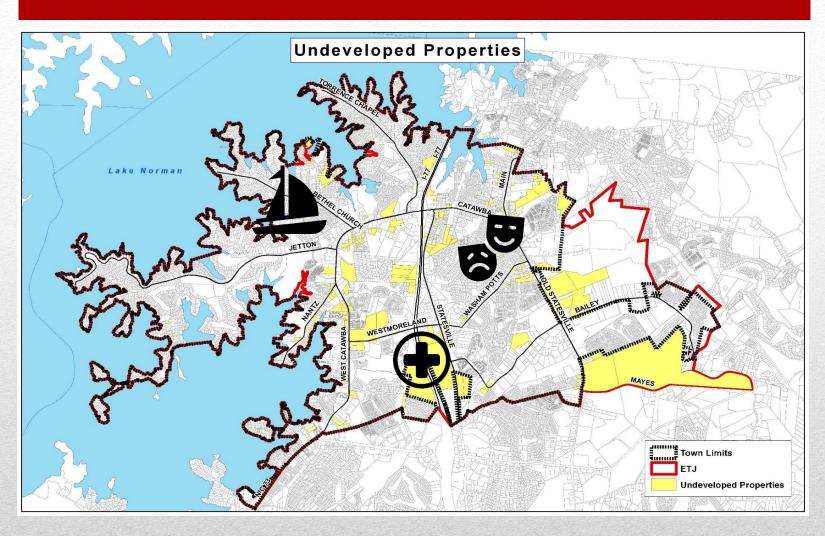
The Intersect

Vision Enabling, Goal Supportive & Design Focused

- Intensity vs. Capacity
- Highest & Best Use
- Placemaking
- Experiential Design
- Mixed-Use Development

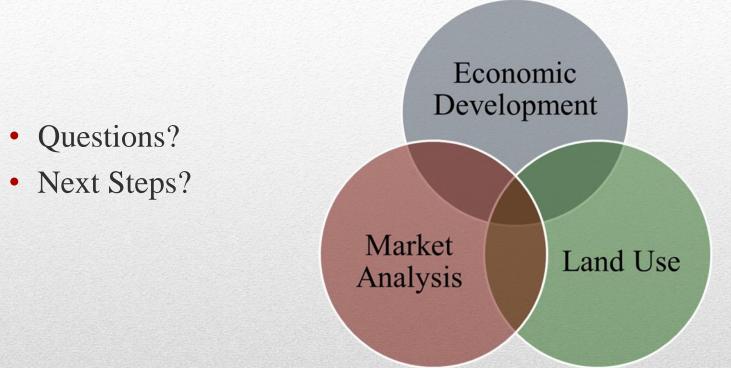






## **Future Development**





## **Thank You!**



### **REQUEST FOR BOARD ACTION**

### 르 Print

Date of Meeting:

February 6, 2020

То:	Mayor and Board of Commissioners
From:	Justin Ashe
Action Requested:	
Hear IT Assessment presentation.	
Manager's Recommendation:	

ATTACHMENTS:				
Name:	Description:	Туре:		
<u>IT_Assessment.pdf</u>	IT Assessment	Presentation		

# IT Assessment & Budget

Town of Cornelius

- 1. EVORAIL Replacement
- 2. 2003 Exchange/DC Decommissioning
- 3. Microsoft Licensing & Audits
- 4. Windows 2003/2008 R2 Server Upgrades
- 5. Microsoft Office 365 Hybrid Configuration
- 6. Windows 7 to Windows 10 Workstation Upgrades



7. Cyber Security: Pen Testing, Intrusion Detection and Employee Security Awareness Training

EVORAIL Replacement \$200,000 one time plus \$24,000 recurring

- What does it do and why are we replacing it?
  - Primary hardware appliance hosting Town's infrastructure
  - Currently at 97 percent disk capacity
  - Hardware controller doesn't support new software upgrades
  - Node failure 1 of 4
  - Future growth and reliable hardware
- Evaluated 3 suitable replacement products
  - Dell VXRail
  - Nutanix
  - Cisco
- Downtime?
- Managed Services?
- Next Steps...



2003 Exchange/DC Decommissioning \$5,000

- What is a Exchange and Domain Controller Server?
- Why is it important?
- Exchange 2003 roles transitioned to Exchange 2010
- Domain Controller roles need to be removed and existing DC2 and DC3 upgraded
- Windows 2003 servers are no longer supported



Microsoft Licensing & Audits \$34,000 one time plus \$4,000 recurring

- Currently the Town is not in compliance with our Microsoft Enterprise Agreement
- Need to purchase additional server datacenter and workstation licenses to maintain our EA.
- Microsoft Datacenter?
- Windows 10 Enterprise?
- Software Assurance?
- What happens if we don't purchase additional licenses?



Windows 2003/2008 R2 Server Upgrades \$5,000

- Out of date Windows Server Operating Systems
  - Windows Server 2003 End of Life July 2015
  - Windows Server 2008 R2 End of Life January 2020
- Microsoft Licensing must be purchased prior to upgrading as outlined in a previous CIP
  - Windows Datacenter
- Why does this matter?
  - No longer supported by Microsoft
  - No new updates or security patches will be released
  - Increased potential for performance issues, security vulnerabilities and loss of third party applications



Microsoft Office 365 Hybrid Configuration \$10,000

- Currently in a Microsoft Office 365 hybrid configuration
  - On-Premise Exchange 2010 server
  - Cloud based Office 365
- Exchange 2010 server performance issues
  - No longer supported
  - Eliminate a potential point of failure
  - No longer require additional steps (mailbox migrations)
  - Decommission Exchange 2010 server
  - Increased backup and security protections



Windows 7 to Windows 10 Workstation Upgrades \$5,000

- Out of date Windows Operating Systems
  - Windows 7- End of Life January 2020
- Microsoft Licensing must be purchased prior to upgrading as outlined in a previous CIP
  - Windows 10 Enterprise
- Why does this matter?
  - No longer supported by Microsoft
  - No new updates or security patches will be released
  - Increased potential for performance issues, security vulnerabilities and loss of third party applications
- \*After upgrades replace any computers with hardware not supported by Windows 10



Cyber Security: Pen Testing, Intrusion Detection and Employee Security Awareness Training \$35,000 one time, \$15,000 recurring

- Security Penetration Testing
  - Recommend yearly Pen Testing performed by reputable IT consulting firm in order to mitigate cyber risk
  - Expose and remediate any potential vulnerabilities
- Network Monitoring
  - Proactive approach for resolving issues and downtime
- What is a Intrusion Detection System and why is it needed?
- Security Awareness Training for Employees
  - Mandatory yearly training
  - First line of defense
  - Recommend product called KnowBe4



Any additional questions or concerns?



#### **REQUEST FOR BOARD ACTION**

#### 💻 Print

Date of Meeting:

February 6, 2020

To: Mayor and Board of Commissioners

From: Wayne Herron, Deputy Town Manager

Action Requested:

Hear a presentation on a housing development plan.

Manager's Recommendation:

ATTACHMENTS:				
Name:	Description:	Туре:		
Housing_Development_Plan.pdf	Housing Development	Presentation		

# HOUSING REDEVELOPMENT PLAN

- In 2018, the Lake Norman EDC, contracted with the UNC Charlotte Urban Institute, to conduct a demographic and housing assessment for North Mecklenburg
- Population is getting older
- 90% of people who work here, live elsewhere
- 54% of people who work here earn less than \$40,000

### General Perspectives from LNEDC Plan

- Not enough available housing in the needed price range for purchase or rent for persons working in Cornelius.
- Availability impacted by increasing land values, land use policy, lack of transit availability.
- No focused funding, such as consistent down payment assistance programs
- Lack of a plan and direction

# REGIONAL VS. TOWN

- Regional approach certainly can be evaluated. Like any project, there could be cost savings and economies of scale for similar solutions and tasks.
- Issues that every jurisdiction must grapple with, that will promote a Cornelius specific plan:
  - Specific neighborhoods needing specialized plans: Smithville, Meridian, etc.
  - Housing within walking distance for service industry employees
  - Lack of transit/public transportation
  - Differentiation in property values
  - Housing plans that simply have different goals and objectives

- Staff is excited about the possibility of working on a housing redevelopment plan, but a task of this magnitude is beyond our scope and knowledge. A housing redevelopment plan will require the use of a consultant.
- The Town will need to utilize the RFQ process. Staff has had preliminary conversations with several consultants and area local governments about the potential costs for such a plan, timetable and potential tasks.
- While the RFQ process requires the Town to select the most qualified candidate and negotiate, the ball park for such a plan has been estimated between \$170,000 and \$200,000, for budgeting purposes.

- The time frame should be between 18 and 24 months. Assuming start date of July 1, 2020, this would have final draft plan presentation to the Town Board between January 2022 and July 2022.
- Tasks could include the following:
  - 1. Establishment of task force or stakeholder committee to oversee and provide direction to Staff and consultant during process
  - 2. Evaluation of existing housing
  - 3. Evaluation of public property availability
  - 4. Potential for public acquisition of property
  - 5. Potential to amend Land Use Plan for varying housing types
  - 6. Potential to consider increased densities

#### Tasks continued

- 7. Development partnerships
- 8. Funding potential (grants, tax credits, Mecklenburg County, Town of Cornelius)
- 9. Defining the target (affordable, workforce, senior, first time home buyer, millennial).
- 10. Preservation priorities
- 11. Average Median Income (AMI) Targets
- 12. Incentive based development regulations
- 13. Down payment assistance programs
- 14. Evaluate entire Town (east and west)

15. Evaluate appropriate implementation oversight, ie: housing authority, redevelopment commission or existing established Boards or Commissions.

Within the evaluation of these tasks, it will be imperative to explore the following:

- 1. Impact/benefit
- 2. Need/priority
- 3. Feasibility
- 4. Leveraging resources
- 5. Capacity and history
- 6. Sustainability

#### **REQUEST FOR BOARD ACTION**

#### 💻 Print

Date of Meeting:

February 6, 2020

То:	Mayor and Board of Commissioners		
From:	Tyler Beardsley, Asst. Town Manager		

Action Requested:

Hear a presentation on Public Works goals.

Manager's Recommendation:

ATTACHMENTS:				
Name:	Description:	Туре:		
D Public_Works.pdf	Public Works	Presentation		

## **Public Works**

## Leaf Collection Current Status

- The Town owns 4 leaf vacuums.
  - 3 Pull-behind trailers
  - 1 Truck/vacuum
- Staffing
  - 3 Pull-behind trailers (Ideally 3 men, but usually operate with 2)
  - 1 Truck (2 men)
  - PW only has 7 FT maintenance workers, either hire 2 temporary seasonal employees or 2 contract employees to assist with collection.
  - Work 45-50 hours per week.
  - All PW manpower is used during leaf vacuuming. No other maintenance throughout Town occurs. Rain days can be used to do other tasks, but these days are often used for maintenance on vacuums and trucks.

### Issues

- Most residents expect consistent weekly/biweekly service.
- Service is very weather and volume dependent.
  - Cannot suck wet leaves
  - High volume between Thanksgiving and Christmas
- Difficulty hiring Part-Time workers.
- Cannot release a schedule, as it will be unreliable.
- Allocating additional resources does not guarantee better service.
- Town pays for bagged leaf collection.

NOVEMBER 2019						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
27	28	29	30	31	1	2
3	4	5	6	7	8	9
10	11 Veteran's Day	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28 Thanks- giving	29 Thanks- giving	30

DECEMBER 2019						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24 Christmas Eve	25 Christmas Day	26	27	28
29	30	31	1	2	3	4

JANUARY 2020						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
29	30	31	1 New Year's Day	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	<sup>20</sup> MLK Day	21	22	23	24	25
26	27	28	29	30	31	1

## Capital Investment

- 1997 Pull-behind trailer \$22,000
- 1999 Pull-behind trailer \$22,000
- 1998 Truck/vacuum \$24,000 (purchased in 2014)
- 2018 Pull-behind trailer \$54,000

# **Operating Cost**

- Staff Overtime \$15,000 (does not include regular salary, because Town would be paying that normally)
- Part-time/Contract workers \$15,000 (this year worked 6 weeks)
- Fuel \$5,000 (normal month PW fuel is \$1,250, leaf season \$3,000 per month)
- Maintenance \$7,500 (this year: clutch, radiator, control panel, switches, hoses, etc.)
- Total \$42,500

## Options to increase service

- Additional Crew/Equipment:
  - Truck/Vacuum \$150,000 capital for truck plus 2 PT workers (\$15,000 recurring)
  - Pull behind trailer Need new truck (\$75,000) + Vacuum Trailer (\$54,000) = \$129,000 capital plus 2 PT workers (\$15,000 recurring)
- Contract with Garbage Company:
  - \$7.29/unit x 10225 = \$75,000/month=\$225,000 for 3 months

\*based on Davidson's 2018 Solid Waste bid

- Contract with Landscape Company(one crew):
  - \$150-\$300/hour x 50 hours/week x 4 weeks = \$30,000 -\$60,000/month=\$90,000-\$180,000 for 3 months

## **Other Communities**

- Cornelius is the only municipality in Mecklenburg County to vacuum leaves. Solid Waste contractor also collects bagged leaves.
- Kannapolis every other week
- Concord once a month based on trash day
- Rock Hill Collection every other week
- Raleigh 2 collections per year
- Winston-Salem- 3 collections per year
- Greensboro two rounds of leaf collection

### Recommendations

- Educate public on realistic expectations of 3 collections per season.
  - Minimum Goal of 1 collection per month (collection may occur more or less frequently than that, depending on weather, volume, staffing, mechanical issues)
  - Help public understand that it is not a weekly service.
  - Reinforce bagged leaf service.
- Equip trucks with AVLs (Automatic Vehicle Locators) and have a map on Town's website that staff can update daily on location of trucks.
  - This can give people a general idea of when their leaves will be collected





- June 2016, Town installed 4 slope inclometers to measure subsurface movement.
- Since installation and measurement started, there has been subsurface movement in B-01, B-02, and B-03. (no movement in B-04)



- Town staff has been working with Civil and Geotechnical Engineers to determine the best solution. Design is currently underway.
- The best and most economical solution is to make the lessen the steepness of the slope (at least a 3:1 slope)
- The work will require removing vegetation from the slope and bringing in dirt to make the slope not as susceptible to erosion or movement.
- Address erosion at South St. Bridge.
- Engineer's Preliminary Estimate is \$800,000. Town can use Powell Bill funds for this project. Town can skip a paving cycle in FY21 to cover this cost.



# Existing Buildings (6)

- Town Hall
  - Built 1999
  - 27,110 square feet
  - Elevator
- Fire Station 2
  - Built 2001
  - 9,550 square feet
  - Elevator
- Police Department
  - Built 2002
  - 17,566 square feet
  - Elevator

- Fire Station 1
  - Reconstructed 2007
  - 11,004 square feet
- Animal Shelter
  - Built 2009
  - 3,938 square feet
- Public Works
  - Built 2018
  - 11,988 square feet

\*Each building has parking lot maintenance (105,670 total square feet)

\*Total Square footage Building Space-81,146

## Upcoming Major Maintenance Items (next 1-5 years)

- Town Hall Cooling Tower Replacement -\$150,000
- PD Air Handling Units \$90,000
- PD Roof \$125,000
- Fire Station 2 Roof- \$195,000
- Fire Station 2 Window Replacement- \$40,000
- TOTAL=\$600,000

### **Future Maintenance**

- All buildings will eventually need a new:
  - Roof 20-25 years
  - HVAC 15-20 years
  - Carpet 15-20 years
  - Paint 10-20 years
  - Parking Lot Resurfacing 15-30 years

### Recommendation: Establish Town Hall/Public Safety/Public Works Building Maintenance

### **Reserve Fund**

- Maintenance Reserve Fund for large scale maintenance items on all six existing Town owned buildings.
  - Only fund major maintenance items or building upgrades
    - Roof Replacement
    - HVAC Units Replacement
    - Renovate Bathrooms, new paint and carpet, etc.
- Use the proceeds from sale of Hyde Park Storage units (\$287,000) and Old Public Works building (currently \$671,050 bid) as money to start the fund.
- Continue to fund at a rate of \$0.75 per square foot of building. (\$60,000/year)
- Fund will be earmarked for this sole purpose in general fund fund balance.
- Expenditures approved by Town Board via General Fund Budget approval or Budget amendment.

#### **REQUEST FOR BOARD ACTION**

#### 💻 Print

Date of Meeting:

February 6, 2020

From: Andrew Grant, Town Manager

Action Requested:

Hear a presentation on Finance goals.

Manager's Recommendation:

ATTACHMENTS:			
Name:	Description:	Туре:	
Admin_Finance.pdf	Admin/Finance	Presentation	

# Admin./Finance

- Salary Study \$8,500
  - Market Study for salary and benefits
  - 2 years since last study
  - Labor market still tight and historically low unemployment
  - Study to commence summer/fall 2020
  - Personnel Committee Citizens and HR Director

# Admin./Finance Continued

- Staffing Study \$50,000
  - Evaluate current departmental work load and staffing structure.
  - Recommendations will be centered around departmental structure, job classification and succession planning.
  - Possible phased departmental approach

#### **REQUEST FOR BOARD ACTION**

#### 💻 Print

Date of Meeting:

February 6, 2020

То:	Mayor and Board of Commissioners
	Mayor and Board of Commissioners

From: Kevin Black, Police Chief

Action Requested:

Hear a presentation on Police Department goals.

Manager's Recommendation:

ATTACHMENTS:			
Name:	Description:	Туре:	
D <u>CPD.pdf</u>	CPD	Presentation	

Cornelius Police Department FY21 Budget

### **Body Worn Cameras**

- Body worn cameras protect our officers who place their lives on the frontline of defense each day.
- Cornelius Police Dept currently has 38 body worn cameras deployed.
  - 12 additional cameras are needed.
  - 50 total cameras equips all front-line officers and reduces device sharing.
- \$17,000.00 will provide 12 cameras and one year of cloud storage.



### Part-time Animal Control Officer

- The Public Safety Study indicated the need of a part-time office in animal control to alleviate the constant work of weekends and holidays of our current officers.
- Volunteers serve in the shelter but are limited in their ability to serve.
  - Liability prevents them from serving in the controlled area.



### Part Time Animal Control Officer



- Current Staffing
  - Shelter Manager
  - Animal Control Officer
  - Citizen Volunteers

- Licensed Facility
  - The Shelter is licensed through the North Carolina Department of Agriculture
  - Licensing requires servicing of the animals twice a day, every day
    - Animals removed from the kennel and released into one of the outdoor runs
    - Kennel cleaned
    - Food and water dishes washed and refilled



### Part Time Animal Control Officer

#### • Operating Issues

- Volunteers are limited to servicing ONLY the adoption section of the shelter
- Servicing requires at least one of the Animal Control staff to be present every day including all weekends and holidays
- Volunteer staff is committed to the shelter but most have families, often limiting their availability on weekends and holidays when we need them most.
- Full time staff rarely have an entire weekend off
- Full time staff rarely have an entire holiday off
- Sickness or injury of one of the full time staff requires the remaining staff member to work seven days a week

### **Part Time Animal Control Officer**

- Advantages
  - Prevents burnout of existing staff
  - Provides entire weekends off for full time staff
  - Opportunity to have Holiday time off
  - Fills a need identified in the CPSM public safety study
- FY21 Budget Impact
  - \$17,000



## **CIP** Requests

 Fleet Vehicle Replacement (Continuation)

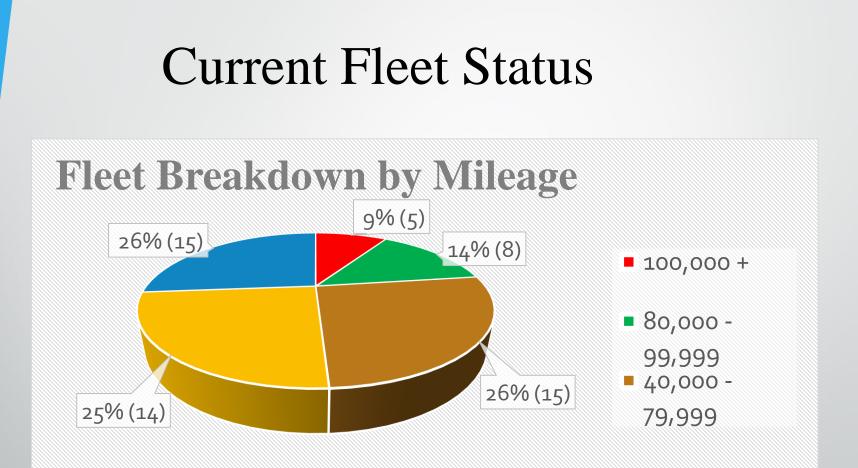




FY21 Request -\$540,000

### Fleet Vehicle Replacement

- The Fleet Vehicle Replacement program began in FY08
- Adopted a practice of replacing vehicles when they reached or exceeded 100,000 miles
- Replacing at 100,000 miles enables the department to maintain the most cost-effective fleet while attaining the highest resale value on surplus vehicles



## Factors Affecting Vehicle Life Cycle

- Exterior Car Wear and Tear:
  - Suspension and Brake Components
  - Vehicle Engines
    - Idling of engines
  - Vehicle Doors
    - Hinges
    - Panels and handles
  - Age
- Interior Car Wear and Tear:
  - Car Seating

#### Fleet Age

- 7+ years: 21%
- 6 years: 7%
- 5 years: 5%
- 4 years: 9%
- 3 years: 7%
- 2 years: 10%
- 1 year : 23%
- New(2019): 18%



## **Replacement** Calculations

- Mileage ÷ Target Replacement Miles(100,000)
  - Example for the past three budget years (17, 18, and 19)
    - Average yearly mileage for the fleet 753,726
    - 753,726 ÷ 100,000 = 7.537 vehicles mileage out each year

### • A <u>consistent</u> vehicle replacement plan

- Makes future costs predictable
- Fewer costly repairs
- Impact on officer morale
- Professional public image



### One Officer to One Vehicle

- Currently "hot seating" 7 vehicles, double mileage and idle hours, creates excessive wear and tear and shortens life of the fleet
- This is a recommendation from the CPSM study
- Improves officer satisfaction and is a recruitment/retention tool
- Improves vehicle appearance and mechanical condition over the life of the vehicle
- Extends the service life of the vehicle
- Current Fleet 54 Vehicles
- Current number needed for a one vehicle to one officer ratio 13

### Four Year Projection

Budget Year	Surplus	Purchase	Net
FY20	8	9	1
FY21	5	9	4
FY22	2	9	7
FY23	8	9	1
Total	23	36	13

Questions?

#### **REQUEST FOR BOARD ACTION**

#### 르 Print

Date of Meeting:

February 6, 2020

То:	Mayor and Board of Commissioners		
From:	Troy Fitzsimmons, PARC Director		
Action Requested:			
Hear a presentation on PARC goals.			
Manager's Recommendation:			

ATTACHMENTS:			
Name:	Description:	Туре:	
D <u>PARC.pdf</u>	PARC	Presentation	



## PARC Major Operating Budget Goals and Capital Need Requests for FY21

Town Board Budget Planning Session February 6, 2020



FY 21 PARC Proposed Capital Budget Request \$720,000 Bailey Road Park Athletic Facility Lighting Replacement - Issues Defined

- Existing system has been failing
- System is nearly 20 years old
- Routinely spend \$15,000 per year repairing lights
- CPSC issued pole failure warning in 2009
- Consulted with ElectriCities, electrical engineer, contractors and GE to assess failure frequency with no clear resolution
- PARC has acquired what is believed to be last 12 compatible ballasts in the U.S.
- PARC replaces an average of 6 ballasts/year
- 38% of PARC programs occur at night

#### **NEWS from CPSC**

#### **U.S. Consumer Product Safety Commission**

Office of Information and Public Affairs

Washington, DC 20207

FOR IMMEDIATE RELEASE August 24, 2009 Release #09-321

CPSC Recall Hotline: (800) 638-2772 CPSC Media Contact: (301) 504-7908

#### CPSC Alert: Whitco Co. LP Stadium Light Poles Can Fall Over, Posing Risk of Serious Injury and Death





December 26, 2018

RE: Bailey Park Lighting Review Dewberry Project# 50109262



FY 21 PARC Proposed Capital Budget \$720,000 Bailey Road Park Athletic Facility Lighting Replacement – Phased Replacement Approach

- Design entire project and replace baseball and tennis in FY21 (\$720K)
- Replace soccer and football in FY22 (\$810K)
- Add basketball in FY23 (\$90K)
- Total project/capital cost \$1.62M
- 25-year warranty included
- Operating and maintenance costs <u>avoided</u> due to warranty and energy savings over 25-year life cycle (+/-\$900K)



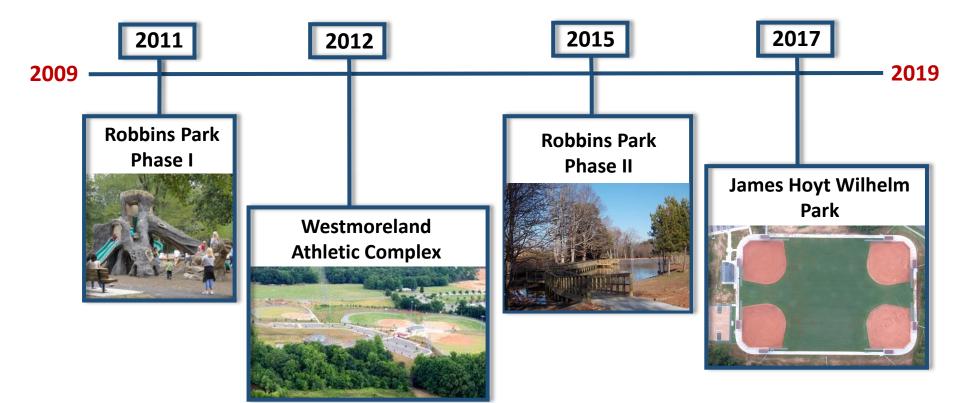


# FY 21 PARC Proposed Operating Budget Goal: Add one full time park maintenance technician

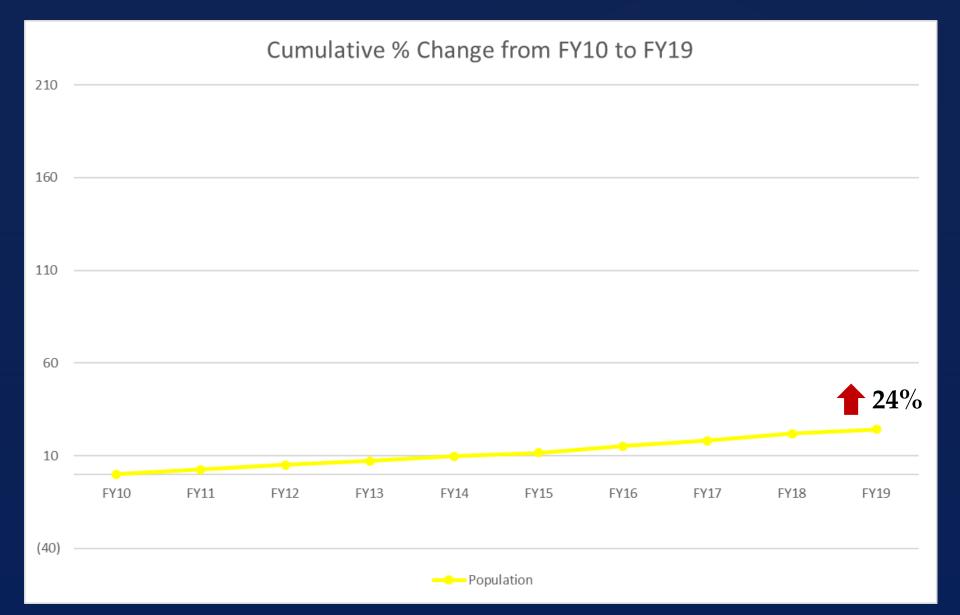


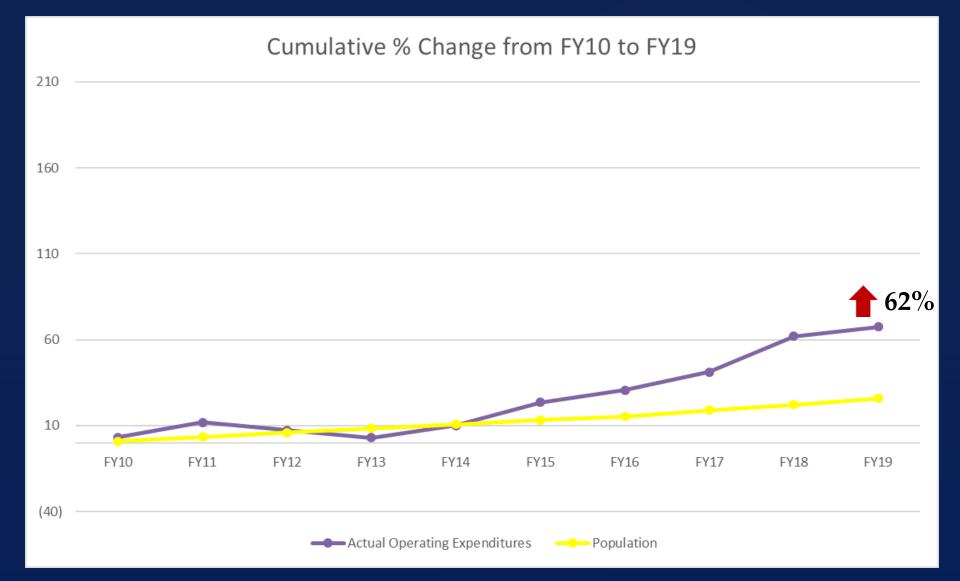
- Increase park maintenance team from 4 to 5 full time employees
- One time start up cost \$2,000
- Recurring cost \$45,200
- Offsetting cost savings and revenue (\$45,200)
  - Part-time maintenance cost savings (\$11,000)
  - Add'l revenue from programs, fees and sponsorships (avg. 3-5% increase) (\$34,200)
- Net \$0 recurring budget request

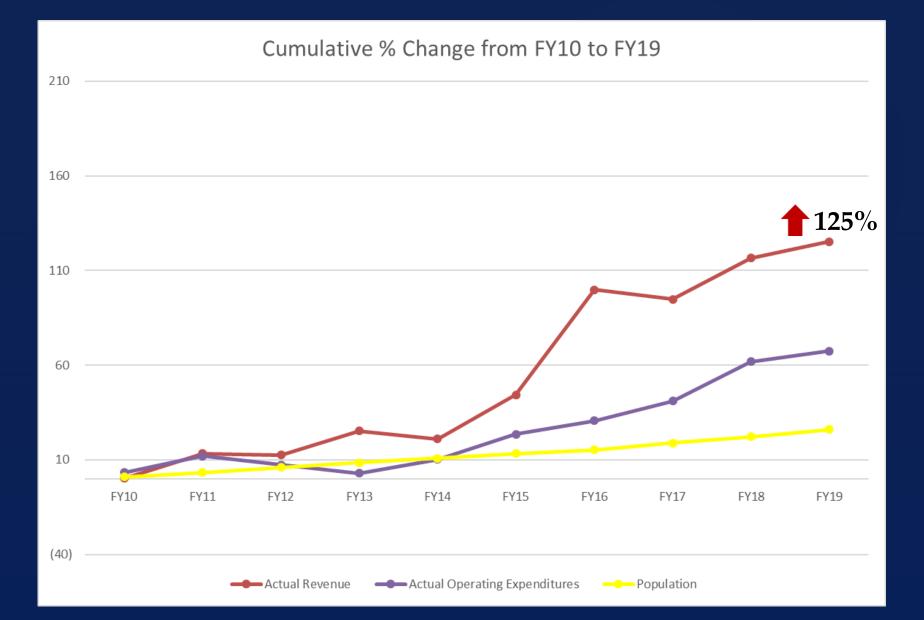
## PARC Growth 2009-2019

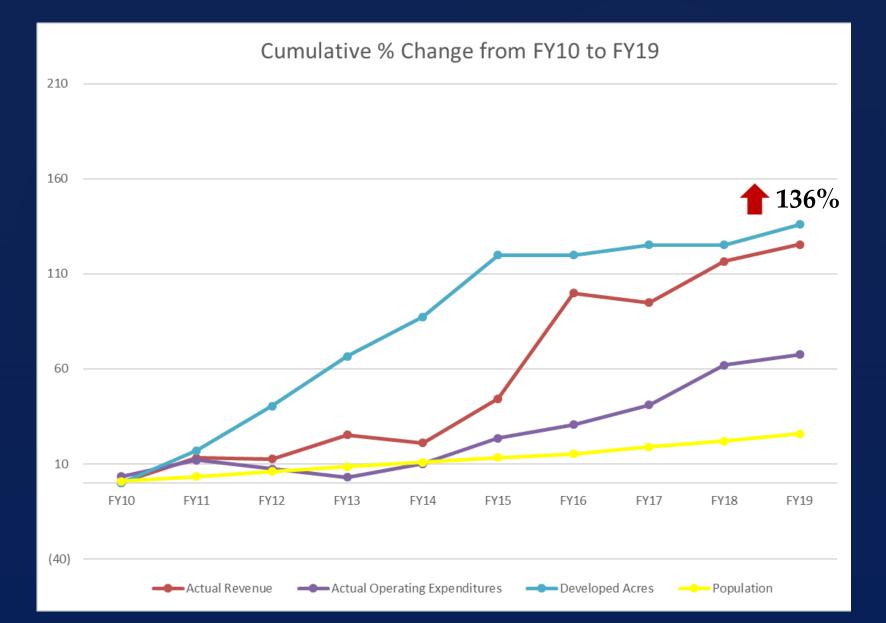


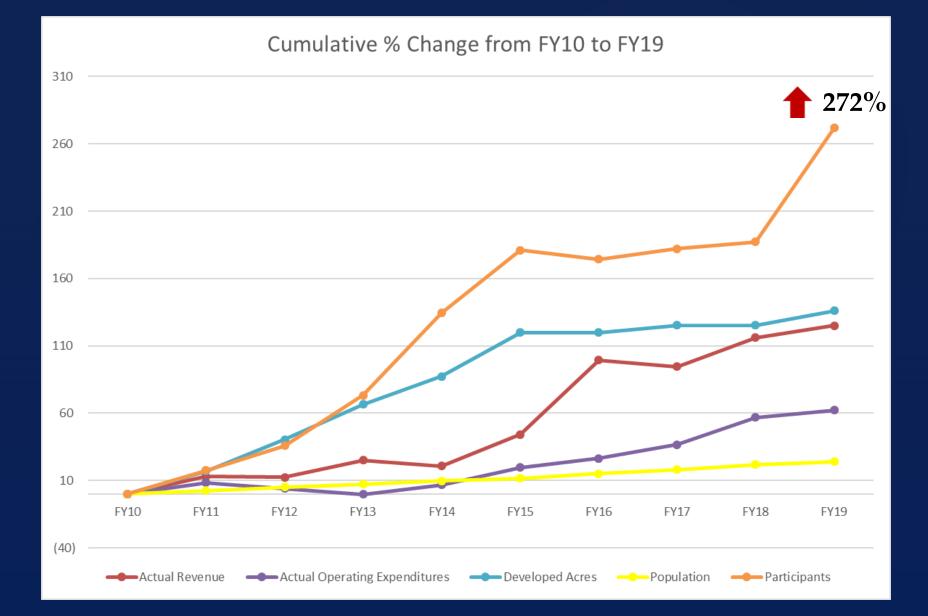


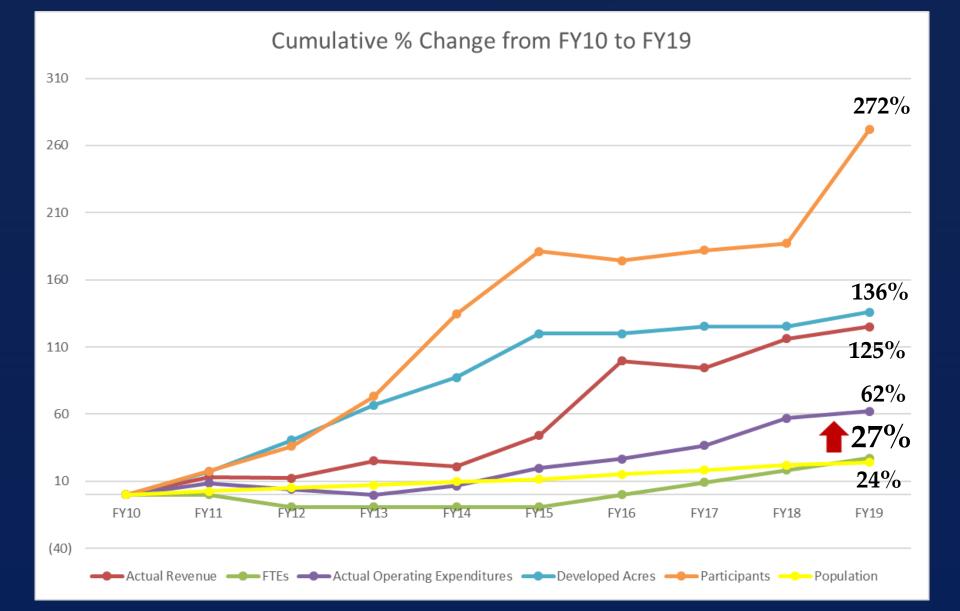














# FY 21 PARC Proposed Operating Budget Goal: Increase Park Maintenance and Improvements budget by \$125,000



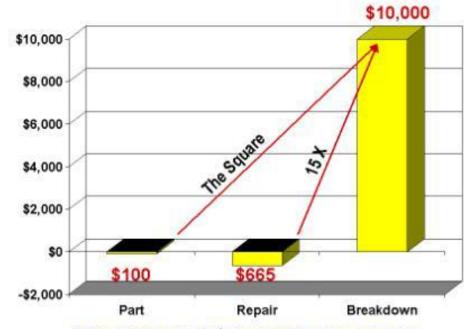
- Increase park improvements budget from \$175,000 to \$300,000/year
- Continue addressing maintenance management plan
- Address Facility Improvements identified in the CIP



# Deferred Maintenance and Park Improvements

#### **Geaslin's Inverse-Square Rule for Deferred Maintenance**





Whenever you defer a repair, you may be incurring a cost of 15 times that amount.

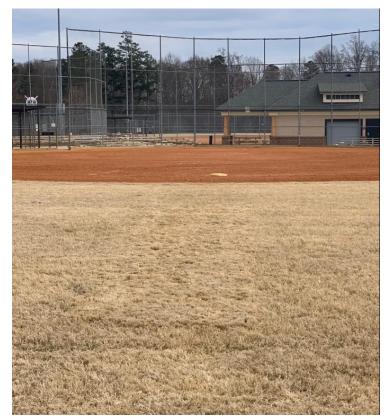


# Athletic Field Turf Renovations

- 5-year rotation
- \$40,000/year



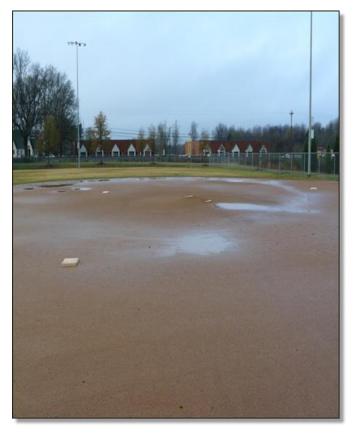
- Sodding, overseeding
- Top dressing





# Infield Renovations

- 3-year rotation
- \$30,000/year



- Add infield mix
- Regrade for positive drainage



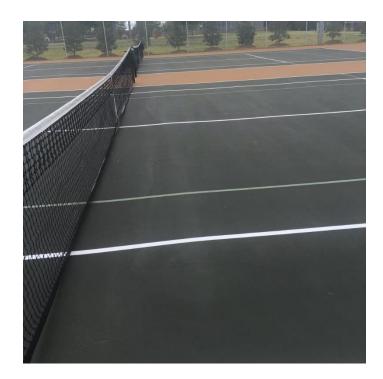


# **Court Resurfacing**

- 5-year rotation
- \$16,000/year

- Patch crack, fill "bird baths"
- Acrylic surface court area







# Paint and Staining

- 10-year rotation
- Picnic shelters
- \$8,000/year
- Restrooms
- Hand Rails

- Foul poles
- Benches
- Trash Cans







# Landscape and Lawn Renovation

- Annual
- \$60,000/year



- Tree and shrub replacement/ additions
- Tree canopy maintenance
- Lawn renovation



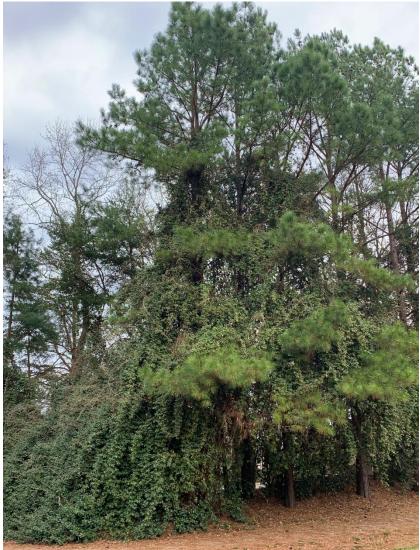




# Forest Management

- Annual
- \$13,000/year
- Stop spread of invasives
- Eradicate invasives
- Add native plant species to improve wildlife habitat





# Pond Management



MECKLENBURG CO.

Algae bloom found in pond at Cornelius park



By WBTV Web Staff | August 13, 2019 at 6:48 PM EDT - Updated August 14 at 12:13 AM

CORNELIUS, N.C. (WBTV) - Officials say they found an algae bloom in a pond at a Cornelius park on Aug. 8.



- Annual
- \$8,000/year
- Deter toxic algae blooms
- Improve oxygen levels
   for aquatic wildlife
- Reduce turbidity
- Improve aesthetics
- Encourage more wildlife to inhabit pond areas
- Provide interpretative signage on the value of aquatic habitats



## Park & Replacement Improvements

Rank <mark>↓T</mark> Location	Description 💌	FY 21		FY 22		FY 23	FY	24	FY 25	F	Y 26+	Grand	Total
1 Bailey Road Park	Replace bandshell roof deck and truss	\$	50,000									\$	50,000
2 Glen Oak Green Park	Entrance sign planter bed w/low retaining wall and landscaping	\$	5,000									\$	5,000
3 Smithville Park	Relamp Athletic Field Lights	\$	15,000									\$	15,000
4 Westmoreland Athletic Complex	Add fencing around transformer and landscape	\$	25,000									\$	25,000
5 Westmoreland Athletic Complex	Spectator seating pads	\$	40,000									\$	40,000
6 Westmoreland Athletic Complex	Shade and landscape	\$	50,000									\$	50,000
7 Westmoreland Athletic Complex	Add energy efficient AC unit to concession stand.	\$	15,000									\$	15,000
8 Legion & SMV restrooms	Rework restroom drains to ensure positive drainage. Resurface floors.			\$	25,000							\$	25,000
9 TCP, BRP 1&2	Rework restroom drains to ensure positive drainage. Resurface floors.			\$	40,000							\$	40,000
10 Bailey Road Park	Relamp Athletic Field Lights			\$	50,000							\$	50,000
11 Westmoreland Athletic Complex	Phase I add curb & gutter to control erosion & eliminate sedimentation of the BMPs			\$	50,000							\$	50,000
12 Robbins Park	Convert irrigation from wells to Charlotte Water. Add Smart Irrigation Controller			\$	35,000							\$	35,000
13 Westmoreland Athletic Complex	Phase II add curb & gutter to control erosion & eliminate sedimentation of the BMPs					\$ 35,00	0					\$	35,000
14 Walter Henderson Park	Trail and drainage improvements					\$ 25,00	0					\$	25,000
15 Glen Oak Green Park	Update playground					\$ 70,00	0					\$	70,000
16 Walter Henderson Park	Update playground					\$ 70,00	0					\$	70,000
17 BRP	Add multi-section batting cages						\$	22,000				\$	22,000
18 Torrence Chapel Park	Add LED lights to basketball courts						\$	60,000				\$	60,000
19 WAC	Add multi-section batting cages						\$	33,000				\$	33,000
20 Yacht Club	Update playground						\$	70,000				\$	70,000
21 Robbins Park	Add Musco Control Link to restroom doors						\$	15,000				\$	15,000
22 Wilhelm Park	Add spectator seating for baseball								\$	50,000		\$	50,000
23 Bailey Road Park	Replace sewer lift station pump								\$	15,000		\$	15,000
24 Smithville Park	Add additional playground equipment								\$	40,000		\$	40,000
25 Bailey Road Park	Add shade structure and seating at tennis courts								\$	40,000		\$	40,000
26 Wilhelm Park	Add spectator seating for football								\$	35,000		\$	35,000
27 Glen Oak Green Park	Repave trails									5	30,000	\$	30,000
28 Westmoreland Athletic Complex	Phase III & IV add curb & gutter to control erosion & eliminate sedimentation of the									\$	65,000	\$	65,000
29 Glen Oak Green Park	Add exercise area									5	30,000	\$	30,000
30 Torrence Chapel Park	Develop a small fenced area for a dog park with water fountain									\$	5 20,000	\$	20,000
		\$	200,000	\$	200,000	\$ 200,00	0 \$	200,000	\$ 1	80,000	5 145,000	\$	1,125,000



## Park & Replacement Improvements



Repair Bailey Road Park Bandshell to deter wood rot



# Add curb and gutter to reduce soil erosion at WAC



Add seating area for WAC baseball fields to prevent erosion

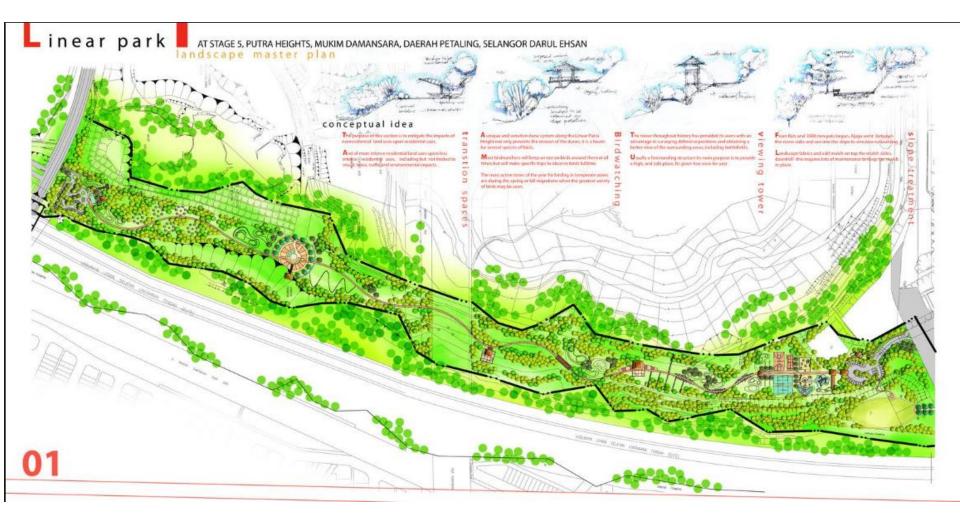


## FY 21 PARC Proposed Capital Budget \$1,000,000 for Smithville JV Washam Linear Park land acquisition





## FY 21 PARC Proposed Capital Budget Linear Park Conceptual Example





# PARC Operating Budget Goal and Capital Need Requests for FY21



#### **REQUEST FOR BOARD ACTION**

#### 💻 Print

Date of Meeting:

February 6, 2020

Mayor and Board of Commissioners

From: Guerry Barbee, Fire Chief

Action Requested:

To:

Hear a presentation on the fire department goals.

Manager's Recommendation:

ATTACHMENTS:										
Name:	Description:	Туре:								
D <u>Fire.pdf</u>	Fire Department	Presentation								

### CORNELIUS-LEMLEY FIRE RESCUE FY21 REQUEST



#### FY2021 Operational Goals

- 1. Add two Full Time positions to daily staffing bringing the total number of firefighters on duty to ten = \$300,000 to \$400,000
- 2. Fund Overtime to maintain minimum staffing of eight firefighters on duty daily = \$19,404
- 3. Fund 12 hour shifts to cover staffing gaps created by staggered ten-hour shifts = \$23,608.20
- 4. Fund the non-capital fire equipment replacement program to a reoccurring = \$20,000

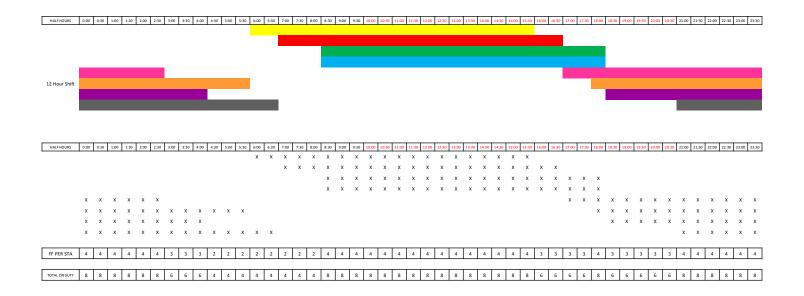
### Challenges

- MANPOWER
  - Pool of Firefighters available for Part Time positions is not growing market is saturated with part time departments
  - Firefighter Burnout All members have a career job and average 60/80hrs per week between two jobs
  - State Required Training is almost unattainable for an adult with a family and full time job
  - Overtime at Career Dept. far more lucrative than working part-time
  - Career Departments require Firefighters to work Overtime (Weather Related Events, Rookie School, Natural Disaster Deployments, RNC)
  - Medical Leave & Injuries cause staffing shortages
- Sustainability of Current Model
  - Part Time Personnel performing tasks that require full time commitments
  - Membership is not growing Very Little Recruitment Tools Generational Problem
  - Affordable / Workplace Housing Not Available Members cannot afford to live in Cornelius

     13 members have moved in last two years. We are forced to accept new members that
     are not residents, therefore they are unable to perform "on call" tasks

### Daily Shift Schedule – 40hr Work Week

14hrs per day – 8 on duty, 6hrs per day 6 on duty, 4hrs per day – 4 on duty



#### STAFFING DATA

- Closed Shifts 5840 Possible shifts 266 not filled
- · Weekends and Holidays continue to challenge the part-time staffing model
  - Saturdays 128 Vacancies 704 filled out of 832 possible shifts
  - Sundays 69 Vacancies 763 filled out of 832 possible shifts
  - 197 Vacancies on the weekends out of 1664 possible shifts
  - Holidays 263 filled out of 304 possible shifts
    - Holidays with openings Holiday Pay \$22.50
      - New Years Day 3 w/ Holiday Pay
      - Valentines Day 3
      - St. Patrick's Day 1 the Saturday when St. Patrick's Day was celebrated had 7 openings
      - Mother's Day 3
      - Fathers Day 3
      - July 4th Thursday Fully Staffed the Saturday following July 4th had 9 openings
      - Thanksgiving 2 w/ Holiday Pay
      - Christmas Eve 4 w/ Holiday Pay
      - Christmas Day 6 w/ Holiday Pay
      - \*\*\*The Week of Christmas Sunday Dec. 22 thru Sunday Dec. 29 21 openings out of 128 shifts 83%

#### STAFFING CHALLENGES

- What does a vacant shift really mean?
  - When one shift is vacant that means daily staffing goes down, normal is as follows
    - 14hrs per day 8 on duty
    - 6hrs per day 6 on duty
    - 4hrs per day 4 on duty
  - · If one shift is open total staffing for the entire town suffers
  - Two open shifts is even more detrimental, potentially catastrophic, depending on the time of day
    - 14hrs per day 8 on duty Two open shifts = 6
    - 6hrs per day 6 on duty Two open shifts = 4
    - 4hrs per day 4 on duty Two open shifts = 2 firefighters on duty for the entire town.

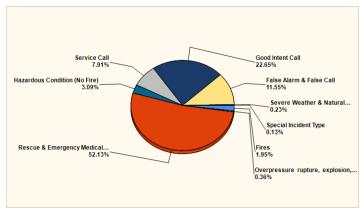
Day Light Hours from 0600 to 1800. Highlighted section represents one Vacant Shift from 0700 to 1700. Drastically Reduces staffing throughout the day.

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#### INCIDENT STATISTICS

- Run Statistics 3073 Calls for service 2019
  - Fire 1471
  - EMS 1602

MAJOR INCIDENT TYPE	# INCIDENTS	% of TOTAL
Fires	60	1.95%
Overpressure rupture, explosion, overheat - no fire	11	0.36%
Rescue & Emergency Medical Service	1602	52.13%
Hazardous Condition (No Fire)	95	3.09%
Service Call	243	7.91%
Good Intent Call	696	22.65%
False Alarm & False Call	355	11.55%
Severe Weather & Natural Disaster	7	0.23%
Special Incident Type	4	0.13%
TOTAL	3073	100.00%



#### INCIDENT STATISTICS

- Run Statistics 3073 Calls for service 2019
  - Fire 1471
  - EMS 1602
  - Overlapping Calls 782 Calls 25%
  - 3 or more calls at once 62 times 17% of the year (% of days of the year)
    - Causes for Multiple Calls at once
      - Missing Persons / Drownings Lake Norman
      - Prolonged Hazardous Materials Calls
      - Serious Medical Emergencies
      - Weather Related Events Thunderstorms
      - Structure Fires

### Multiple Apparatus Required for calls – 621 Calls – both staffed trucks required to successfully mitigate the incident.

Detailed Breakdown by	Incident Type	441 - Heat from short circuit (wiring), defective/worn	1			
	# INCIDENTS	% of	442 - Overheated motor	1	C	
INCIDENT TYPE		TOTAL	445 - Arcing, shorted electrical equipment	6	0.20%	
11 - Building fire	21	0.68%	461 - Building or structure weakened or collapsed	1	C	
13 - Cooking fire, confined to container	10	0.33%	531 - Smoke or odor removal	9	(	
34 - Water vehicle fire			651 - Smoke scare, odor of smoke	21	C	
38 - Off-road vehicle or heavy equipment fire	2	0.07%	652 - Steam, vapor, fog or dust thought to be smoke	6	C	
21 - Overpressure rupture of air or gas pipe/pipeline	1	0.03%	653 - Smoke from barbecue, tar kettle	2	C	
	1	0.03%	671 - HazMat release investigation w/no HazMat	6	0	
42 - Blasting agent explosion (no fire)	1	0.03%	700 - False alarm or false call, other	38	1	
251 - Excessive heat, scorch burns with no ignition	9	0.29%	710 - Malicious, mischievous false call, other	3	C	
22 - Motor vehicle accident with injuries	79	2.57%	714 - Central station, malicious false alarm	1	C	
23 - Motor vehicle/pedestrian accident (MV Ped)	3	0.10%	715 - Local alarm system, malicious false alarm	3	0	
41 - Search for person on land	2	0.07%	730 - System malfunction, other	8	C	
42 - Search for person in water	4	0.13%	731 - Sprinkler activation due to malfunction	1	0	
50 - Extrication, rescue, other	1	0.03%	732 - Extinguishing system activation due to malfunction	1	0	
52 - Extrication of victim(s) from vehicle	2	0.07%	733 - Smoke detector activation due to malfunction	23	0	
57 - Extrication of victim(s) from machinery	1	0.03%	734 - Heat detector activation due to malfunction	3	0	
61 - Swimming/recreational water areas rescue	3	0.10%	735 - Alarm system sounded due to malfunction	43	1	
365 - Watercraft rescue	4	0.13%	736 - CO detector activation due to malfunction	17	0	
11 - Gasoline or other flammable liquid spill	6	0.20%	740 - Unintentional transmission of alarm, other	13	0	
12 - Gas leak (natural gas or LPG)	52	1.69%	741 - Sprinkler activation, no fire - unintentional	2	0	
13 - Oil or other combustible liquid spill	1	0.03%	743 - Smoke detector activation, no fire - unintentional	47	1	
20 - Toxic condition, other	1	0.03%	744 - Detector activation, no fire - unintentional	14	0	
21 - Chemical hazard (no spill or leak)	2	0.07%	745 - Alarm system activation, no fire - unintentional	123	4	
22 - Chemical spill or leak	1	0.03%	746 - Carbon monoxide detector activation, no CO	15	0	
24 - Carbon monoxide incident	6	0.20%	813 - Wind storm, tornado/hurricane assessment	3	0	
440 - Electrical wiring/equipment problem, other	4	0.13%	814 - Lightning strike (no fire)	4	0	

#### Station Availability

- Table 13 below was produced by CPSM after studying data from May 1, 2018 to April 30, 2019.
- 1,147 calls in Station 1's area. Station 1 units arrived at that call 93.1% of the time.
- 1,113 calls in Station 2's area. Station 2 units arrived at that call 90.7% of the time.

	Calls in	First Due	First Due	Percent	Percent
Station	Area	Responded	Arrived	Responded	Arrived
1	1,147	1,072	1,068	93.5	93.1
2	1,113	1,010	1,009	90.7	90.7
Total	2,260	2,082	2,077	92.1	91.9

#### **TABLE 13: Station Availability to Respond to Calls**

**Note:** For each station, we count the number of calls occurring within its first due area. Then, we count the number of calls to where at least one CLFR unit responded. Next, we focus on units from the first due station to see if any units responded, arrived, or arrived first.

• 1. Add two Full Time positions to daily staffing bringing the total number of firefighters on duty to ten = \$300,000 to \$400,000

- Full Time Employees 24hr shifts 3 shifts (A,B,C) Two Firefighters Per Day = \$300,000 to \$400,000
- We will be competing with other local municipalities for career firefighters
  - East Lincoln
  - Denver
  - Boger City
  - Lincolnton
  - Davidson
  - Mooresville
  - Harrisburg
  - Kannapolis

#### Justification

- Ensures 2 Personnel on duty 24hrs a day, 365 days a year.
  - Full Time staffing ensures personnel to work Weekends & Holidays
  - Coupled with current part time staffing model provides full time coverage at a fraction of the cost
  - Ensures Personnel during Major Weather events such as Winter Weather or Hurricane Activity when part-time personnel may be required to work at career depts.
  - Helps replace "on call" firefighters not responding from home
    - 42 Residents 13 Firefighters have moved OUT of Cornelius due to cost of living, lack of affordable/workplace housing.
  - Assist with FF Burnout of current part time model Firefighters average working seven parttime shifts a month in addition to Full-time responsibilities – this is a decline from an average of ten shifts 5 years ago.
  - Current staffing model is "not sustainable" (CPSM preliminary findings) due to tight labor market and reliance upon career firemen who work for other agencies. The increase in part time pay (FY 2018) was not effective in substantially increasing our part time staff.

#### Justification for Career Personnel

- Ladder Company staffed at Station 1.
  - Ensures Ladder Company Response
  - Reduces out of chute time personnel do not have to switch trucks
  - Adds an additional truck to combat overlapping calls and first due coverage gaps
  - Allows for Station 1 to remained staffed during Mutual Aid calls (333 Mutual Aid calls in 2019)
- NFPA 1710 Industry Standard for Career Fire Departments
  - Low Hazard Single Family Dwelling Minimum 15 firefighters
  - Strip Mall / Commercial / Multi Family Dwellings Minimum 28 firefighters

#### Justification for Career Personnel

- Fire Boat Staffing 2 personnel for boat for water supply & LKN Coverage
- Critical Infrastructure Fire/EMS/Haz-Mat Coverage on the water as well as a water supply for land based apparatus.
- Lake Norman is the second most dangerous body of water in NC only behind the Intercostal Waterway (2018 NC Wildlife Boating Accidents and Fatalities Report)
  - The preliminary findings of the study states Main sizes throughout the "finger areas" are often 6 inches and pressures/volume do not meet what is required to extinguish a structure fire. Fire extinguishment relies on adequate volume and pressure of water to overcome the fire load in a building.
  - If the pressure and volume are insufficient, water must be located from somewhere else. The fireboat is an excellent example of compensating for insufficient water capacity. *CPSM looked at cross-staffing the rescue and fireboat as part of the final system design*.
  - The road network (narrow, winding roads), dead-end lines, and inability to loop or otherwise improve the water delivery requires additional planning, staffing, and equipment from Cornelius and the other Towns.

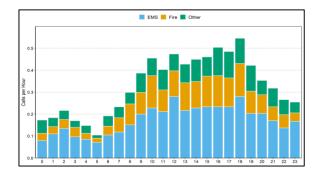
#### 2. Fund Overtime to maintain minimum staffing of eight firefighters on duty daily = \$19,404

- 20 OT shifts per month = \$7.50x10hrs = \$75 per shift
  - \$75x20 shifts/month = \$1500 x 12 months = \$18,000 + 7.8% = \$1404 = \$19,404
- OT is necessary due to limited personnel available

2019	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.	Totals
Available Shifts per Month	496	448	496	480	496	480	496	496	480	496	480	496	5840
Total Shifts Covered W/O OT	475	427	454	456	449	438	464	486	446	463	462	445	5465
Overtime Worked	5	5	13	4	10	17	7	10	18	20	18	20	147
Total Shifts Covered	480	432	467	460	459	445	471	492	455	481	467	465	5574
Unfilled/ "Open" Shifts	16	16	29	20	37	35	25	4	25	15	13	31	266

3. Fund one 12 hour shift to cover staffing gaps created by staggered ten-hour shifts = \$23,608.20

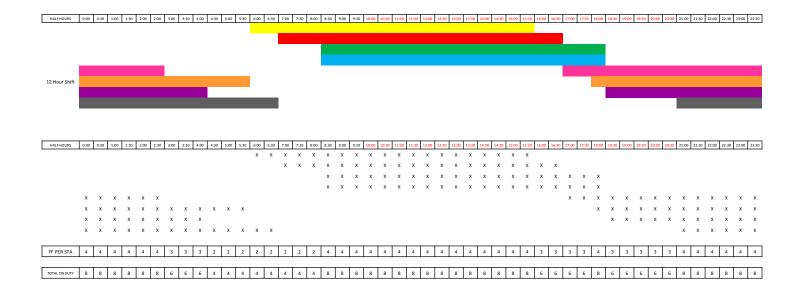
- Firefighters are only allowed to work 40hrs per week
- 10 hours shifts staggered throughout the day
- The current schedule is set up to have eight firefighters on duty during peak call hours
- During off peak hours manpower falls to 6, 4 and then 2 from 0400 to 0600.



#### Fund 12 Hour Shifts

- A 12hr shift was implemented in June 2019 as a trial. The shift that starts at 1800hrs became a 12 hour shift to ensure 4 firefighters (2 at each station) were on duty from 0400 to 0600.
- An unfunded 12 hour shift means from the hours of 0400 to 0600 there is only one firefighter on duty at each station. A total of 2 for the entire town
- Fund 12 hour shifts to cover staffing gaps created by staggered ten-hour shifts = \$23,608.20
  - 2hrs x 2 positions = 4hrs per day = 1460hrs per year x \$15.00 = \$21,900
- \$21,900 +7.8% = \$23,608.20

#### Daily Shift Schedule – 40hr Work Week



*4. Fund the non-capital fire equipment replacement program = \$20,000* 

- This increase will allow replacement of small capital items that have aged out over time. Reasons to replace equipment
  - Replacement for damaged equipment beyond repair
  - Extreme wear and tear
  - Age
  - New Technology
- In FY 20, \$20,000 was added. The additional \$20,000 will take this item to a fully funded \$60,000.

#### CIP FY2021

- Purchase Two Engine Companies \$1,500,000
  - Replace 1995, 2001, 2005 Engines with two new Engines
  - Push FY22 Ladder Truck replacement out to "future" replacement saving 1.5mil
  - Maintenance Cost
    - 1995 110,195 Miles, 8740 engine hours, \$22,759 M&R last 3 years
    - 2001 108,304 Miles 11,802 engine hours \$56,208 M&R last 3 years
    - 2005 \*35,221 miles, 6394 engine hours, \$72,900 M&R last 3 years
      - Odometer ruined in rollover wreck 2010
      - \$330,000 in damages



### CIP FY2021 – Engine Company Replacement

- American Public Works Association (APWA) Vehicle Replacement Guide for Fire Apparatus
  - The score card for fire apparatus considers age, mileage and engine hours, severity of service, reliability, maintenance and repair cost and overall condition.
  - All three Engine Companies scored above a 28 which qualifies them as a Condition 4 Needs Immediate Replacement Consideration.
- NFPA 1901, the National Standard for Automotive Fire Apparatus states that Engine Companies can be used in front line status for 20 years and reserve status for five additional for a total life of 25 years.

#### CIP FY2021 – Training Center Land - \$500,000

- ISO requires that all firefighters receive training in an ISO rated "Facility" 18 hours per year for maximum credit. A facility is described as a live fire training structure including smoke room, at least three stories in height with a training area of at least 2 acres.
- This need was identified in the 2013 ICMA Study (performed for Cornelius) as recommendation #11.
- Currently No designated area for Cornelius Firefighters to train
- The Training Tower would be a multi-story Conex container facility will provide an area to complete a number of fire evolutions

#### CIP FY2021 – Training Center Land

• The Training Center needs to be located in a predominately commercial area that is not near any residential. Firefighters will train during daylight and evening hours and can create a noise and smoke issue for nearby neighborhoods.

